

# INFORMATION FOR DOMESTIC CUSTOMERS

## IRWIN REFUND POINT CONTAINERS FOR CHANGE

SIMPLE STEPS WITH HUGE IMPACT



### WHERE?

#### IRWIN REFUND POINT!

Dongara Transfer Station on Dee Street, Port Denison

### WHEN?

#### DOMESTIC CUSTOMERS

Friday & Saturday 9.00am - 1.30pm

Bulk deliveries by appointment only.



### HOW?

#### OPTION 1 - OVER THE COUNTER REFUND TO REDUCE WAIT TIMES IN THE START UP PHASE LIMITS APPLY TO 150 CONTAINERS PER TRANSACTION

Bring eligible containers to the Refund Point where they will be counted and refunds processed directly into your scheme ID account or by cash.

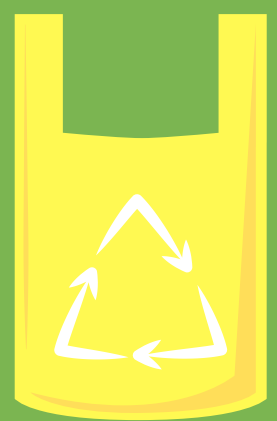
### HOW?

#### OPTION 2 - BAG DROP

Bring containers in a bag clearly marked with your:

- Scheme ID
- Name & phone number

and place in the express 'Bag n Go' area. Refunds will be processed either via cash or into your scheme account.



### HOW?

#### OPTION 3 - DONATE

Take your eligible containers to the Community Resource Centre where your refund will go back into the community.

## IMPORTANT INFORMATION

- If you're new to the scheme or just don't have one yet, a scheme ID is a great way to receive your refund straight into your bank account. Sign up by visiting [www.containersforchange.com.au/wa/how-it-works](http://www.containersforchange.com.au/wa/how-it-works)
- Ensure containers are not contaminated and lids are removed to assist with faster processing.
- Please be patient with Refund Point staff, as we identify ways to minimise customer wait times.

